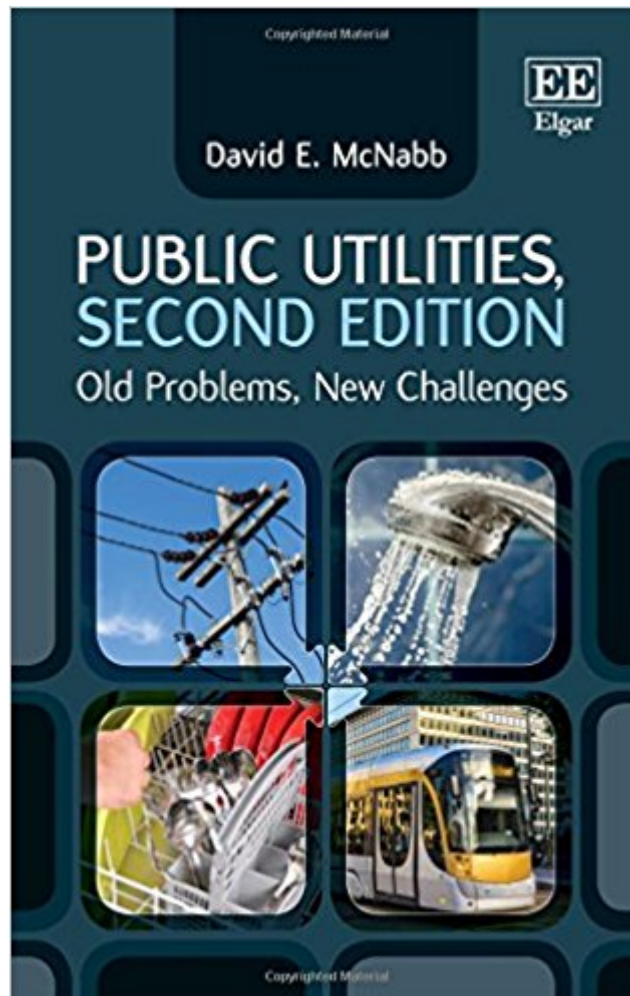


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Public Utilities: Old Problems, New Challenges, Second Edition



Synopsis

A thoroughly updated introduction to the current issues and challenges facing managers and administrators in the investor and publicly owned utility industry, this engaging volume addresses management concerns in five sectors of the utility industry: electric power, natural gas, water, wastewater systems and public transit. Beginning with a brief overview of the historical development of the industry, the author examines policy issues including the consequences of dealing with deteriorating infrastructure, an aging workforce, climate warming, funding for repair and replacement of facilities, and the demands for meeting the needs of a growing population. In addition to reviewing issues related to various management tasks, he includes chapters on physical and cyber threats and management ethics, liberally laced with real-life examples of utilities' dealings with these challenges. Many tables, figures and boxes expand on key points from the text. Accessible and comprehensive, this thoughtful exploration of the various issues facing administrators and operators in public utilities in the new century will prove a useful overview for students of business and economics, utility staff, and directors of local utility governing boards.

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'David McNabb's Public Utilities book is an excellent and extremely valuable source for understanding the fundamental issues and problems of the rapidly evolving public utilities sector. It's useful for academics, policymakers, and practitioners to gain insights into how to manage and cope with the numerous and unprecedented challenges facing the industry.' --Chung-Shing Lee, Pacific

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